HILINKS NETWORK SOLUTIONS LTD.

Internal Generated Revenue (IGR) Management System

Digital Revenue Collection and Administration Platform

A government-focused platform for taxpayer registration, revenue assessment, digital collections, receipts, reconciliation, compliance monitoring, financial reporting, and accountable public revenue administration.

Collect Smarter. Track Every Naira. Strengthen Accountability.

IGR Management Overview

The Hilinks Network Solutions Ltd. Internal Generated Revenue (IGR) Management System is a comprehensive digital revenue administration platform designed to help government agencies, ministries, departments, local governments, revenue authorities, and public institutions manage taxpayer registration, billing, collections, receipts, compliance, reconciliation, reporting, and financial oversight from one centralized system.

The platform is designed to improve the efficiency, transparency, accountability, and traceability of internally generated revenue operations while reducing dependence on paper receipts, cash-heavy collection processes, spreadsheets, disconnected databases, and fragmented reporting channels.

One reliable revenue platform for taxpayers, agencies, officers, payment channels, assessments, receipts, reconciliation, compliance, reporting, and audit trails.

Taxpayer Registration

Maintain structured digital records for individuals and organizations liable for taxes, levies, fees, permits, licenses, rates, or other approved government revenue obligations.

Individual & Corporate Taxpayer Management

Support individuals, sole proprietors, companies, partnerships, associations, market traders, property owners, transport operators, contractors, institutions, and other taxpayer categories with configurable obligations.

Taxpayer Identification & Enumeration

Generate or maintain unique taxpayer identification numbers and capture taxpayer, business, location, category, property, contact, supporting document, photograph, and optional location information during enumeration exercises.

Business Registration

Maintain business name, owner, registration details, nature of business, address, branch, category, revenue obligations, and operational status.

Revenue Head & Sub-Head Management

Configure taxes, rates, levies, licenses, permits, fines, charges, service fees, market fees, motor park fees, tenement rates, development levies, environmental charges, signage fees, registration fees, and detailed sub-heads for reporting.

Revenue Assessment

Calculate or record taxpayer obligations according to taxpayer category, business type, property, location, revenue head, turnover, fixed rates, or configured formulas.

Automated Billing & Demand Notices

Generate bills with taxpayer, revenue head, amount, period, due date, penalty, reference number, and payment instructions.

Produce printable or digital demand notices showing obligations, balances, due dates, and approved payment channels.

Recurring Revenue Billing

Automatically generate monthly fees, quarterly levies, annual licenses, property rates, market fees, business permits, and other recurring obligations.

Revenue Collection Automation

Connect each collection to the taxpayer, revenue head, assessment, bill, location, agency, and responsible collection officer for complete transaction traceability.

Multi-Channel Payment Integration

Support approved bank transfer, bank branch, POS, online payment, debit card, USSD, mobile banking, payment gateways, agent collection, and other configured channels.

Online Payment Portal

Allow taxpayers to view bills, outstanding obligations, select revenue items, make payments, download receipts, and review payment history through a secure self-service portal.

POS & Field Revenue Collection

Enable authorized collection officers to collect payments digitally in markets, motor parks, communities, business districts, and field locations while linking transactions directly to taxpayers and revenue categories.

Revenue Agent & Collector Management

Register agents and internal collection officers, assign locations and revenue categories, define collection limits or commission arrangements, and monitor performance.

Digital Receipt Generation & Verification

Generate unique digital and printable receipts containing taxpayer, revenue head, amount, date, payment method, transaction reference, receipt number, agency, and verification code.

Support QR codes or verification numbers to reduce fake or duplicate receipts.

Payment Verification

Verify payments using transaction reference, receipt number, taxpayer ID, gateway reference, bank reference, or QR code.

Payment Reconciliation

Compare system records with bank statements, payment gateways, POS transactions, and agent collections to identify discrepancies.

Automated Reconciliation & Settlement Monitoring

Where supported, automate reconciliation with financial partners and monitor whether collected funds have been settled into approved government accounts.

Treasury & Bank Account Monitoring

Give authorized finance users visibility into revenue transactions associated with configured treasury or bank accounts.

Revenue Arrears Management

Identify taxpayers with unpaid obligations and monitor amount due, amount paid, outstanding balance, due date, and days overdue.

Penalty & Interest Management

Apply fixed, percentage-based, daily, monthly, or custom penalties to overdue obligations according to configured policies.

Compliance Monitoring

Monitor taxpayer registration, assessment, payment, renewal, license status, and outstanding liabilities to determine compliance status.

Compliance Dashboard

Display compliant and non-compliant taxpayers, outstanding assessments, expired licenses, unpaid levies, and revenue arrears for enforcement planning.

Tax Clearance & Certificate Management

Support requests for tax clearance, business permits, revenue compliance certificates, and license confirmations after configured obligations have been satisfied.

Generate certificates with verification codes or QR codes where required.

License & Permit Management

Manage business permits, trade licenses, market licenses, environmental permits, signage permits, transport permits, and other government authorizations with issue, expiry, and renewal tracking.

SMS, Email & In-System Notifications

Send bills, payment reminders, confirmations, compliance notices, license renewal reminders, receipts, demand notices, and operational alerts through supported communication channels.

Taxpayer Self-Service Portal

Allow taxpayers to view profiles, assessments, balances, payment history, receipts, permit renewals, compliance status, certificates, and inquiries.

Revenue Officer Mobile Access

Enable authorized field officers to search or register taxpayers, create assessments, verify payments, collect revenue, issue receipts, and view outstanding obligations from supported mobile devices.

Revenue Location Management

Organize revenue by state, local government, ward, district, market, motor park, street, community, office, branch, or revenue station.

Local Government Revenue Management

Digitize shop permits, market levies, motor park fees, property rates, environmental fees, signage fees, business premises fees, and other approved local revenue categories.

Ministry, Agency & Multi-Agency Management

Allow ministries, departments, and agencies to manage approved revenue heads, users, taxpayers, collections, and reports while enabling central administrators to view consolidated government performance.

Multi-Level Government Administration

Support government structures such as state, local government, department, agency, revenue office, and collection zone.

Property Revenue Management

Maintain property owner, location, type, value, assessment, rate, and payment history for property-related revenues.

Market Revenue Management

Register traders and connect them to markets, shops, stalls, revenue categories, and daily or periodic levies.

Motor Park & Transport Revenue

Register vehicles, drivers, routes, parks, permits, and payment histories for approved transport revenue categories.

Signage & Advertisement Revenue

Track billboards, banners, signs, advertisements, dimensions, locations, permits, fees, and expiry dates.

Business Premises Revenue

Assess and track approved business-premises fees linked directly to registered business profiles.

Revenue Enforcement & Field Inspection

Record enforcement notices, officers, dates, actions, outcomes, taxpayer inspections, findings, and follow-up activities.

Revenue Leakage Detection

Monitor unusual reversals, duplicate transactions, missing settlements, unauthorized discounts, unexpected collection drops, and abnormal agent activity for investigation.

Transaction Reversal, Refund & Adjustment Management

Control reversals, refunds, assessment changes, penalties, discounts, and balance adjustments through documented reasons and approvals.

Approval Workflow

Require authorization for sensitive actions including refunds, reversals, revenue adjustments, discounts, assessment changes, and permission updates.

Revenue Dashboard

Monitor revenue collected today, monthly and annual collections, outstanding revenue, taxpayer counts, active revenue heads, agency performance, location performance, payment channels, and trends.

Revenue Performance & Target Management

Compare performance across agencies, local governments, revenue heads, locations, officers, agents, and payment channels.

Set monthly, quarterly, or annual revenue targets and compare actual collections against those targets.

Budget vs Revenue & Forecasting

Compare actual internally generated revenue with budget expectations and use historical data, growth trends, seasonal patterns, and revenue-head performance for planning.

Financial Reporting

Generate daily, monthly, annual, revenue-head, agency, local-government, channel, payment, settlement, and arrears reports.

Taxpayer, Officer & Agent Reports

Report registered, active, compliant, non-compliant, and outstanding taxpayers while monitoring collections, registrations, assessments, field activities, settlements, and agent performance.

Payment Channel & Revenue Trend Analytics

Compare bank, POS, online, USSD, agent, mobile, and other channels while analyzing daily, monthly, annual, seasonal, growing, and declining revenue trends.

Geographic Revenue Analytics

Analyze revenue by local government, ward, district, market, community, station, or other configured geography to identify collection opportunities.

Audit Trail

Log taxpayer registration, assessment creation, payments, receipts, adjustments, refunds, reversals, user creation, permission changes, and report access.

Secure Data Management

Support secure authentication, role-based access, password policies, session management, activity logging, backups, restricted financial access, encryption where appropriate, and secure hosting infrastructure.

Role-Based Access & Segregation of Duties

Support Super Administrator, Revenue Administrator, Finance Officer, Revenue Officer, Field Collector, Agency Administrator, Local Government Administrator, Reconciliation Officer, Auditor, Supervisor, and Management roles.

Separate assessment creation, payment verification, reconciliation, and adjustment approval among different authorized users.

Transaction Limits & Real-Time Financial Oversight

Assign transaction limits to collectors or agents and require additional approval for high-value activities while giving management real-time visibility into transactions.

Fraud Monitoring

Use audit logs, transaction histories, reversal monitoring, settlement discrepancies, user activity, and collection patterns to support investigation of suspicious behavior.

Data Backup, Cloud & Private Deployment

Support configured backup and recovery policies, secure cloud hosting, and private or approved government infrastructure where required.

Mobile-Friendly Management Access

Provide supported mobile access for field collection, taxpayer registration, payment verification, revenue monitoring, and dashboards.

Payment Gateway, Banking & Treasury Integration

Integrate with supported payment gateways, bank APIs, approved treasury systems, and accounting platforms for payment confirmation, reconciliation, settlement monitoring, and broader financial reporting.

API Integration

Provide secure APIs for government portals, mobile applications, payment gateways, banks, treasury systems, accounting platforms, identity systems, and other approved government applications.

Major Benefits

Increases Revenue Collection Efficiency

Digital registration, billing, payment, receipts, and reconciliation reduce delays and manual processing.

Enhances Transparency

Every transaction can be linked to a taxpayer, revenue head, payment channel, officer, and transaction reference.

Improves Accountability

Audit trails, user permissions, transaction records, and approval workflows strengthen financial responsibility.

Reduces Revenue Leakages

Digital receipts, cashless payment options, transaction monitoring, and reconciliation reduce opportunities for unrecorded revenue.

Improves Taxpayer Experience

Taxpayers gain easier access to bills, payments, receipts, renewals, and compliance information.

Improves Revenue Visibility

Management dashboards provide real-time information on collections, arrears, revenue heads, agencies, and payment channels.

Supports Better Compliance

Outstanding obligations can be identified and followed up through reminders and enforcement processes.

Improves Reconciliation

Automated or semi-automated reconciliation helps government institutions identify discrepancies faster.

Better Revenue Planning

Historical data, targets, performance analysis, and forecasting support stronger financial planning.

Improves Field Collection Monitoring

Management can monitor officers, agents, locations, collections, and performance more effectively.

Reduces Administrative Workload

Automation reduces repetitive billing, receipt generation, reporting, and taxpayer-record management.

Supports Data-Driven Government

Revenue analytics provide useful information for budgeting, policy, planning, and resource allocation.

Ideal For

- State governments
- Local governments
- Ministries
- Government departments
- Government agencies
- Revenue collection authorities
- Internal revenue services
- Municipal authorities
- Public institutions
- Market authorities
- Transport authorities
- Environmental agencies
- Licensing authorities
- Regulatory agencies
- Public finance departments
- Multi-agency revenue administrations

Why Choose the Hilinks IGR Management System?

The Hilinks Internal Generated Revenue Management System is designed as more than a payment collection application. It provides a complete revenue administration environment connecting taxpayers, revenue officers, collection agents, agencies, local governments, finance teams, banks, payment channels, auditors, and senior management.

Built Around Public Revenue Administration

Effective IGR management requires government institutions to identify taxpayers, assess obligations accurately, provide convenient payment channels, generate verifiable receipts, monitor compliance, reconcile collections, track settlements, control adjustments, monitor performance, and maintain transparent records.

Built for Transparency and Accountability

Revenue transactions can be recorded with taxpayer, category, amount, payment channel, transaction reference, date, location, and responsible officer, creating stronger traceability across revenue operations.

Built to Reduce Revenue Leakage

The platform reduces dependence on manual receipt books, unverified cash collections, disconnected reporting, uncontrolled adjustments, untracked agents, and delayed reconciliation.

Built for Growth

As revenue administration expands, the platform can scale to support more taxpayers, agencies, local governments, revenue heads, channels, officers, locations, transactions, reports, and integrations.

Transform Public Revenue Administration

The Hilinks Network Solutions Ltd. Internal Generated Revenue Management System provides the digital foundation required to improve revenue collection, strengthen transparency, reduce leakages, and support better public financial management.

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